

## Trafford Clinical Commissioning Group: Unscheduled Care Activity Report Information Summary March 2015

### 1. Background

This reporting pack was developed to track patient flow and impact on performance following the implementation of the New Health Deal in Trafford.

The pack has been produced weekly since the 28<sup>th</sup> November 2013 and issued to those organisations affected by the change along with commissioners, the Area Team and other interested stakeholders.

The brief, when the pack was developed, was to provide a before and after picture against a number of indicators including A&E attendances, admissions, 4 hour performance, length of stay and delayed transfers of care.

One year on it was decided that the pack would continue to provide useful information about the organisations receiving the bulk of Trafford's urgent care patients. More comprehensive urgent care information is now reviewed by the System Resilience Groups (SRG). The SRG is a health economy wide forum that in addition to receiving data, also commissions deeper dives to better understand the reasons for trends in activity and performance and collectively agree and implement service changes in response.

### 2. Performance (this is taken from other NHS reporting systems)

As at 10th March 2015 (most up to date data available at the time of writing this report), quarter 4 performance is as follows:

UHSM	88.71%
CMFT	95.4%
SRFT	95.59%

### 3. Accident and Emergency Attendances (page 6)

Table 1 shows the number of A&E attendance for **Trafford registered patients** at the three local Trusts since 28 November 2013, and benchmarks against the predicted levels after the change in years one and two.

#### In summary:

- Overall, in year 1 the number of Trafford registered patient attendances at the three local Trusts was 6% below plan and in year 2 currently 4% below plan.

**Table 1 – Attendances**

	Expected activity	Actual in year one 28/11/13 to 3/3/14	% Var from plan in year 1	Actual in year two 28/11/14 to 3/3/15	% Var from plan in year 2
CMFT (Excluding walk in centre)	13,116	12,882	-2%	13,038	-1%
UHSM	8,226	7,347	-11%	7,536	-8%
SRFT	1,307	986	-25%	1,045	-20%
Total	22,621	21,215	-6%	21,619	-4%

**4. Walk in Centre Attendances (page 11)****In summary:**

- There were 12,754 attendances at the walk in centre between November 2014 and 3 March 2015 (year 2), this represents a 32.6% increase on the previous year.

**5. Admissions (page 7)**

Table 2 shows the number of emergency admissions for **Trafford registered patients** at the three local Trusts since 28 November 2013, and benchmarks against the predicted levels after the change in years one and two.

**In summary:**

- Overall, in year 1 the number of Trafford registered patient attendances at the three local Trusts was 2% below plan and in year 2 currently 12% above plan.

**Table 2 – Admissions**

	Expected activity	Actual in year one 28/11/13 to 3/3/14	% Var from plan in year 1	Actual in year two 28/11/14 to 3/3/15	% Var from plan in year 2
CMFT	1975	1627	-18%	2046	4%
UHSM	3061	3261	7%	3608	18%
SRFT	498	535	7%	559	12%
Total	5534	5423	-2%	6213	12%

**6. Conclusion**

Comprehensive urgent care information is monitored through the health economy wide SRG. This multi-organisational forum ensures there is an embedded, systematic and robust approach to analysing the urgent care system and facilitating a co-ordinated response to any challenges.